



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 29th November 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/11/07.

You requested the following information, please also see our response below:

1) Does your trust currently use Amvale ambulance services Ltd? If so:

a. When did the contract begin and when does it end?

b. How much have you paid Amvale per year since the contract began?

c. Please provide a copy of the contract

We do not use Amvale Ambulance Services Ltd

2) Please provide the following data broken down by calendar year for 2015, 2016, 2017 and 2018 (for 2018 please provide data from 1/1/18 - 31/10/2018):

a. How many Category A red 1 calls were answered by:

i. NHS ambulances

ii. Private ambulances

iii. Voluntary ambulances

Please see table below. Please note the total count of incidents where a double crewed ambulance of each 'type' has arrived on scene. There may be incidents that have more than one 'type' of DCA on scene (E.G. 1x Private Ambulance Provider and 1x Voluntary Ambulance Service)

	Voluntary Ambulance Service	Private Ambulance Provider	NHS
2015	204	869	15158
2016	311	1067	18394
2017	407	1105	16927

On 22nd November 2017 SECamb adopted the Ambulance Response Programme. This implements new ambulance standards and introduced a number of new call categories. For more information on ARP please visit the following website: <https://www.england.nhs.uk/urgent-emergency-care/arp/>

Please see table below for Cat 1 incidents:

	Voluntary Ambulance Service	Private Ambulance Provider	NHS
2017	176	336	4781
2018	914	2074	32328

b. How many Category A red 2 calls were answered by:

i. NHS ambulances

ii. Private ambulances

iii. Voluntary ambulances

Please see table below:

	Voluntary Ambulance Service	Private Ambulance Provider	NHS
2015	4071	17797	214852
2016	5266	19383	238668
2017	6193	19024	229937
2018	N/A	N/A	N/A

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Please see table below for Cat 1 incidents:

	Voluntary Ambulance Service	Private Ambulance Provider	NHS
2017	1103	2910	37963
2018	4325	18552	268874

c. How many of all calls were answered by:

i. NHS ambulances

ii. Private ambulances

iii. Voluntary ambulances

Please see table below:

	Voluntary Ambulance Service	Private Ambulance Provider	NHS
2015	14871	56397	515457
2016	17154	55466	539600
2017	19134	52000	574360
2018	14268	35869	518552

If you answered yes to question one, please include a breakdown for questions 2) a, b and c, for the number of calls answered by Amvale medical transport Ltd.

N/A

For call outs after the category classification switch in September 2017 please provide data for Categories 1 for question 2a and Category 2 for 2b. Please also specify the date you switched.

As above

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust